

Utility Billing

**980 Ventura St
Santa Paula, CA 93060**

**805-933-4211
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Common Questions:

I had a higher utility bill than expected. What happened?

The most common causes of higher-than-normal usage are landscape irrigation system issues. This may include changes in the duration and frequency of your watering, leaking valves, broken sprinkler heads, or broken pipes. If you suspect a leak, look around your home or business for telltale signs: moss growing on the ground, valves or sidewalks; mushy soil or grass; dirt on sidewalks or driveway near a sprinkler head. You can also check your meter to help confirm a leak. If you have a landscape maintenance company, consult with them to see if they have noticed any problems.

Other common causes of high usage include leaky toilets, constantly running toilets, valves or bypasses left open and increased laundry.

Customers who have questions about their water bill or who would like to contest the billed usage should contact our Finance Division at (805) 933-4211