



THOMAS FIRE RECOVERY INFORMATION



800 So. Victoria Ave., Hall of Administration, Ventura, CA 93009
<http://www.ventura.org> <http://www.vcnewschannel.com>

501 Poli St. Ventura, CA 93001
www.cityofventura.ca.gov

NEWS RELEASE

FOR IMMEDIATE RELEASE

Jan. 19, 2018

DR-4353-CA NR 004

Cal OES News Desk: 916-800-3943

FEMA News Desk: 916-718-8540

FEMA Disaster Recovery Center Opens in Ventura County

SACRAMENTO, Calif. – A Disaster Recovery Center (DRC), jointly operated by the State of California’s Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA), has opened in Ventura to offer residents affected by the December wildfires and flooding, mudflows, and debris flows directly related to the wildfires a one-stop-shop for disaster assistance.

The center is located at:

Ventura County Credit Union
6026 Telephone Rd, Ventura, CA 93003

Starting today, the hours of operation will be:

Mondays through Wednesdays: 9:00 a.m. to 4:00 p.m.

Thursdays and Fridays: 9:00 a.m. to 5 p.m.

Saturdays: 9:00 a.m. to 1:00 p.m.

Closed on Sundays

On Saturday, January 20, in addition to the credit union location, a one-day satellite location at the Stagecoach Station General Store in Upper Ojai will be open. The store is located at 12679 Ojai Road, and FEMA personnel will be present from 9:00 a.m. to 4:00 p.m. Other satellite locations will be announced when they are finalized.

Representatives from FEMA, Cal OES, the U.S. Small Business Administration and other agencies will staff the center. Residents of any of the designated counties – Los Angeles, San Diego, Santa Barbara and Ventura -can seek help at the Ventura DRC.

Before visiting a DRC, survivors are encouraged to apply online at DisasterAssistance.gov or by phone at **800-621-3362** or (TTY) **800-462-7585**. Applicants who use 711 or Video Relay Service may call **800-621-3362**.

The toll-free numbers are open 7 a.m. to 10 p.m. seven days a week.

Applicants should have the following information at hand:



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- Social Security number.
- Address of the damaged **primary** residence.
- Description of the damage.
- Information about insurance coverage.
- A current contact telephone number.
- An address where they can receive mail.
- Bank account and routing numbers for direct deposit of funds.

Residents of the designated counties can find the closest DRC by going online at fema.gov/drc or texting 43362 with the message DRC and their ZIP Code. Standard message and data rates apply.

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